

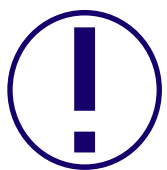


PANDA DOME FAMILY

Protect Your Kids in Real Time

Family is part of the Panda Dome product line, the robust yet flexible protection dome designed to meet the needs of users throughout all stages of their lives.

Panda Dome Family provides Internet security and real-time protection for your family on mobile devices.



Important!

Before You Begin, Note That...

1. Activating your product is essential to make sure it works optimally. To activate it, you need your activation code.
2. You can find your activation code in the purchase **confirmation email** for your product or printed on the cover of the **installation guide for the physical product** that you purchased.

To download and activate your product, follow all the steps in this guide.



Create Your Panda Account

If you already have a Panda account, go to the *next step*.

1. Go to <https://my.pandasecurity.com>
2. Click **Create new account** and enter the required data.
3. Click **Create**.
4. Verify your Panda account from the verification message we will send you to the email address you used to create your Panda account. To do this, open the email message and select: **Activate your account!**



Add Panda Dome Family to Your Account

1. Log in to your Panda account using your login email address and password.
<https://my.pandasecurity.com>
2. Click the **Add product** tile. Click **Add code**.
3. Enter your activation code. Your Panda Dome Family product appears in your account.

Important! *Your product is not yet activated. Complete the remaining steps to be protected. Remember that you can find your activation code in the purchase confirmation email for your product or printed on the cover of the installation guide for the physical product that you purchased.*



Install Panda Dome Family on Your iOS® and/or Android™ Devices

Note: If you have already downloaded the Panda Dome app to your device, go to the My Products section in the app menu and select Panda Dome Family.

1. Log in to your Panda account using your login email address and password.
<https://my.pandasecurity.com>
2. In your Panda account, click the newly added **Panda Dome Family** product.
3. Click the **Download** button for the relevant operating system and download the **Panda Dome** app. (Remember that this product is compatible only with Android™ and iOS®. It is not compatible with Windows® or Mac®). Repeat these steps on every device where you want to install Panda Dome Family.
4. After you download the app, you are prompted to enter your Panda account credentials. Your available products appear. Select **Panda Dome Family**.

Important! *Note that for Panda Dome Family to work correctly, you must accept/grant all the permissions requested by the app. In any event, you can modify these permissions later from the device settings if required.*



Get Started with Panda Dome Family from Your Mobile Device

***Important!** You must configure the supervisor user's device first.*

Configure the Supervisor Device

1. Open the **Panda Dome** app. In the app menu, select **Family**.
2. Select the type of user that will use the device you are configuring. In this case, **supervisor** (parent/guardian).
3. Log in to **Family** using your Panda account credentials.
4. Enter a name for your family.
5. Create your user: choose a name, color, and the email address you want to receive notifications at.

Note: If you want to configure more than one supervisor, repeat these steps on each device (skip the family creation step because the family is already created).

Configure the Supervised Device

1. Open the **Panda Dome** app. In the app menu, select **Family**.
2. Select the type of user that will use the device you are configuring. In this case, **supervised** (children/elderly or dependent people).
3. Log in to **Family** using your Panda account credentials.
4. Create a supervised user: choose a name and color.

Note: If you want to configure more than one supervised user, repeat these steps on each device.

All done! You are now ready to start using Panda Family to protect your kids in real time.

Configure monitored areas (home, school, extracurricular activities, etc.), set device and app usage restrictions, access a location history, view usage reports, specify the notifications you want to receive, etc. Everything is just one click away!

For more information about how Panda Dome Family works, see:
www.pandasecurity.com/support



Access the Panda Dome Family Web Console

Panda Dome Family enables supervisors to monitor and manage supervised users' devices in real time from their laptop or desktop computers through a web console.

To access the console:

1. Log in to your **Panda account**. In the **Shortcuts to Your Features** section, click the **Family button**;
2. Go directly to the Panda Dome Family dashboard at <https://family.pandasecurity.com>

Note: To access the Panda Dome Family web console, you must have followed all the aforementioned steps (Create Your Account, Add Panda Dome Family to Your Account, and Install Panda Dome Family on Your Mobile Devices).



Any Questions?

Contact Technical Support

If you have questions about your product operation, go to the Technical Support section of our corporate website:

www.pandasecurity.com/homeusers/support

For more information about how to download, install, and activate your Panda product, go to:

www.pandasecurity.com/homeusers/support/andnow.htm





Use of this product is subject to acceptance of the Panda Security® End User License Agreement.

Android™ is a trademark of Google, LLC. IOS® is a trademark of Cisco in the United States and/or other countries.

All other product names may be registered trademarks of their respective owners.

Panda Security, S.L.U. Santiago de Compostela, 12, 1st floor. 48003 Bilbao, Spain.

D.L. BI-1121-2019. © Panda Security 2023. All rights reserved. PN 0619-PDFMB5-01